

GRUNDFOS Product Warranty "Quick Guide"

	12/24 mo. Wty.	24/30 mo. Wty.		F.W.C. (Good Will)	Inspection required - see choices in foot note **	RMA Required return to Grundfos Service	Product	12/24 mo. Wty.	24/30 mo. Wty.	F.W.C. (Good Will)	Inspection required - see choices in foot note **	RMA Required return to Grundfos Service
Plbg & Htg - Commercial, Industrial, and Fire							Sump/Sewage/Effluent (certificate of cleanliness required for all)					
Small UP Circulators <i>includes Comfort PM UP10-16</i>		X		X			EF/SU <i>certificate of cleanliness required if returned for inspection</i>		X	X		
SuperBrute UPS15-58/UPS26-99/UPS43-44		X		X			Sump Pump/Unilift AP Basic (KP/AP/CC/SB) cert. of cleanliness req'd		X		X	X
Stainless Steel SuperBrute UP15-29, UP(S)15-35, & UP(S)15-55		X		X			SE / SL products (RMA & cert. of cleanliness req'd)	X				X
ALPHA 15-45/55, ALPHA1 and ALPHA2 26-99		X		X			All Municipal Products includes SEG, Control Panels, and CU362					X
SuperBrute XL (UPS 26-150, UPS43-100, UPS50-60)		X		X			All Municipal Products send to WU (Warranty varies per specification-Contact WU for info.)					X
UPZV (Residential Zone Valves) & Zone Controller		X		X			Groundwater					
SOLOLift2		X		X			SQ / SQE <i>(Do not separate on FWC).</i>		X	X		
Magna1 and Magna2		X				X	SQFlex (Incl: Pumps & Controls CU200, IO 50/100/101/102) (2)		X	X		
Magna Geo (CS1500) part numbers 97753270 and 97907873		X		X			Grundfos Control Box (SA-SPM6)		X	X		
Large UP/UPS <i>includes UP43-70, UP53-45, UP53-46</i>		X			X	X	SP 4 (5S - 25S) includes Medium SP4 (35S - 77S)		X	X		
TP		X			X	X	MS 402/MS4000		X	X		
HS		X			X	X	Grundfos Motor Leads		X	X		
CR <i>(all - plus stack kit and seals which failed from an installed CR)</i>		X			X	X	MS6000C - Motor only, return with leads- (3)		X		X	X
BoosterpaQ® and components		X			X	X	MMS 6", 8", & 10" - Motor only, return with leads - (3)		X			X
Booster Module (BM)		X			X	X	SP 6-8-10" (including sub-factory components & packages)		X			X
SPK/CRK/CHK/MTR/MTC(H)/MTA(D) (Machine Tool)		X			X	X	FE 8" motors (Booster Module Industrial applications only)	X			X	X
CM/CME		X			X	X	CUE (all) <i>Enclosure "D" field service may be required</i>		X			X
CMBE/CMBE twin		X				X	MP204		X			X
Baldor Motors =< 7.5 hp <i>(Name Plate Required)</i>		X		X			CU331SP/RSI		X			X
Baldor Motors > 7.5 hp <i>(Name Plate Required with BASC report) (1)</i>		X			X*	X	CU300/301 & Transducer (WS/WW-data sheet required if returned).		X	X		
WEG Motors =< 215 frame 10 hp <i>(Name Plate or photo required Required)</i>		X		X			GO REMOTE		X			X
WEG Motors >215 frame =>15HP <i>(Name Plate Required with BASC report)</i>		X			X*	X	Sanitary		X		X	X
WEG Motors All Washdown <i>(Name Plate Required with BASC report)</i>		X			X*	X	Jet Pump		X	X		
MGE/MLE (All)		X			X	X	MQ (1. provide S/N from nameplate. 2. provide application type)		X	X		
MG/ML Motors =< 10 hp		X		X			SCALA1 (1. provide S/N from nameplate. 2. provide application type)		X	X		
MG/ML Motors > 10 hp		X			X	X	SCALA2 (1. provide S/N from nameplate. 2. provide application type)		X	X		
Danfoss VFD (Warranty 18/24)						X						
Peerless Products & Fire. Send to PPU (Warranty varies per specification) Contact PPU for information							Dosing Products (All) <i>certificate of cleanliness with MSDS required</i>		X			X
Environmental Environmental Master Dist. only							Disinfection Products (All) <i>certificate of cleanliness req'd</i>		X			X
MP1 certificate of cleanliness required		X				X	SBA		X			X
SQE-NE certificate of cleanliness required if returned service		X		X			3 rd Party items – Tanks (Wessels, Sondex, Thrush) 12-month warranty					X
SPE certificate of cleanliness required “IF” returned to service – 5 year warranty				X			PACO Products (Warranty is 12/18 not 24/30 refer to I&O with product)					X

Notes: **X*** Return physical product to Manufacture's Authorized Service Station - Station report required to process warranty (for WEG and Baldor motors nameplate is also required) via Grundfos issued RMA.

** Inspection required, either contact the closest ASP or via RMA to the closest Grundfos Service Location for workshop or onsite inspection.

Charges may apply to onsite visits and a PO may be required. All out of warranty cases require a PO.

Certificate of Cleanliness and MSDS/SDS required on all products returned not used in potable (drinking water) applications. Warrantable.

Refer to Grundfos Warranty Instructions & Requirements for further details.

(1) Super E Premium Motors: 36 month warranty

(2) Solar Modules/Wind Turbines. Return required to Fresno Service Dept. Parts, kits and Stack® kits are **not** Field

(3) Grundfos pays return freight (Ground Water Systems applications only).

Product exposed to Radioactive applications / materials cannot be returned