GRUNDFOS Product Warranty "Quick Guide" for FWC (Delegated Warranty)

	12/24 mo. Wty.	24/30 mo. Wty.	F.W.C. (Good Will)	Inspection required - see choices in foot	RMA Required return to Grundfos Service	Product	12/24 mo. Wty.	24/30 mo. Wty.	Inspection required - see	RMA Required return to Grundfos Service	
Plbg & Htg - Commercial, Industrial, and Fire						Sump/Sewage/Effluent (certificate of cleanliness required for all)		Γ			
Small UP Circulators includes Comfort PM UP10-16		Х	Х			EF/SU certificate of cleanliness required if returned for inspection		X	<		
SuperBrute UPS15-58/UPS26-99/UPS43-44		Х	Х			Sump Pump/Unilift AP Basic (KP/AP/CC/SB) cert. of cleanliness req'd		Х	Х		Х
Stainless Steel SuperBrute UP15-29, UP(S)15-35, & UP(S)15-55		Х	Х			SE / SL products (RMA & cert. of cleanliness req'd)		Х			Х
ALPHA 15-45/55, ALPHA1 and ALPHA2 26-99		Х	Х			All Municipal Products includes SEG, Control Panels, and CU362					Х
SuperBrute XL (UPS 26-150, UPS43-100, UPS50-60)		Х	Х			All Municipal Products send to WU (Warranty varies per specification-Contact W	J for i	nfo.)			Х
UPZV (Residential Zone Valves) & Zone Controller		Х	Х			Groundwater					
SOLOLift2		Х	Х			SQ / SQE (Do not separate on FWC).		X	<		
Magna1 and Magna2		Х			Х	SQFlex (Incl: Pumps & Controls CU200, IO 50/100/101/102) (2)		X	<		
Magna Geo (CS1500) part numbers 97753270 and 97907873		Х	Х			Grundfos Control Box (SA-SPM6)		X	<		
Large UP/UPS includes UP43-70, UP53-45, UP53-46		Х		Х	Х	SP 4 (5S - 25S) includes Medium SP4 (35S - 77S)		X	<		
TP		Х		Х	Х	MS 402/MS4000		X	<		
HS		Х		Х	Х	Grundfos Motor Leads		X	<		
CR (all - plus stack kit and seals which failed from an installed CR)		Х		Х	Х	MS6000C - Motor only, return with leads- (3)		Х	Х		Х
BoosterpaQ [®] and components		Х		Х	Х	MMS 6", 8", & 10" - Motor only, return with leads - (3)		Х			Х
Booster Module (BM)		Х		Х	Х	SP 6-8-10" (including sub-factory components & packages)		Х			Х
SPK/CRK/CHK/MTR/MTC(H)/MTA(D) (Machine Tool)		Х		Х	Х	FE 8" motors (Booster Module Industrial applications only)	Х		Х		Х
CM/CME		Х		Х	Х	CUE (all) Enclosure "D" field service may be required		Х			Х
						CUE100 - NASTEC		Х			Х
CMBE/CMBE twin		Х			Х	MP204		Х			Х
Baldor Motors =< 7.5 hp (<i>Name Plate Required</i>)		Х		Х	Х	CU331SP/RSI		Х			Х
Baldor Motors > 7.5 hp (Name Plate Required with BASC report) (1)		Х		X *	Х	CU300/301 & Transducer (WS/WW-data sheet required if returned).		X	<		
WEG Motors =< 215 frame 10 hp (Name Plate or photo required Required)		Х				GO REMOTE		Х			Х
WEG Motors >215 frame =>15HP(Name Plate Required with BASC report)		Х		X *	Х	Sanitary		Х	Х		Х
WEG Motors All Washdown (Name Plate Required with BASC report)		Х		X *	Х	Jet Pump		X	<		
MGE/MLE (All)		Х		Х	Х	MQ (1. provide S/N from nameplate. 2. provide application type)		X	<		
MG/ML Motors =< 10 hp		Х	Х			SCALA1 (1. provide S/N from nameplate. 2. provide application type)		X	<		
MG/ML Motors > 10 hp		Х		Х	Х	SCALA2 (1. provide S/N from nameplate. 2. provide application type)		X	<		
Danfoss VFD (Warranty 18/24)			1		Х	Dosing Products (All) certificate of cleanliness with MSDS required		X			Х
Peerless Products & Fire. Send to PPU (Warranty varies per specification) Contact PPU for information					Disinfection Products (All) certificate of cleanliness req'd		Х			Х	
Environmental Master Dist. only						SBA		х			Х
MP1 certificate of cleanliness required		X			Х	3rd Party items – Tanks (Wessels, Sondex, Thrush) 12-month warranty					Х
SQE-NE certificate of cleanliness required if returned service		Х	Х			PACO Products (Warranty is 12/18 not 24/30 refer to I&O with product)	X				

Notes: X* Return physical product to Manufacture's Authorized Service Station - Station report required to process warranty (for WEG and Baldor motors nameplate is also required) via Grundfos issued RMA.

** Inspection required, either contact the closest ASP or via RMA to the closest Grundfos Service Location for workshop or onsite inspection.

Charges may apply to onsite visits and a PO may be required. All out of warranty cases require a PO.

(1) Super E Premium Motors: 36 month warranty

Certificate of Cleanliness and MSDS/SDS required on all products returned not used in potable (drinking water) applications. (2) Solar Modules/Wind Turbines. Return required to Fresno Service Dept. Parts, kits and Stack® kits are not Field Warrantable.

(3) Grundfos pays return freight (Ground Water Systems applications only).

Refer to Grundfos Warranty Instructions & Requirements for further details.

Product exposed to Radioactive applications / materials cannot be returned