

Grundfos Extranet user manual



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Introduction

Thank you for using the Grundfos Extranet. We are happy to serve you with our 24/7 web-shop, supplying you with up-to-date information on prices, product availability, your orders, invoices, deliveries, quotations and a lot more!

Because we are continuously working on improving the experience and functionality, the illustrations in this guide might vary from the screens you see in practice.

Also, please be aware, that the Grundfos Extranet, uses roles depending on the access rights of the user. In addition, local variations in functionality can also apply and therefore you might experience that this guide extends beyond your access rights and some functionalities might not be available to you.

We hope you will find this guide helpful and your local Grundfos contact is always ready to assist you.

Home

The Grundfos Extranet homepage will be your news and support section.

In the upper right hand corner you have the option of **updating your profile**. You can also click on the **shopping cart** to be directed to the quick order screen where you can start placing your order.





- 1 **Shopping cart/quick order button** allows you to go directly into placing an order/Shopping cart
- 2 **Recent orders** - This shows your most recent orders. Click the order line to open up information about that specific order.
- 3 Also, here you find your **recently ordered products** for quick add to cart and purchase.
- 4 In this section you can find your local Grundfos contact information.

The screenshot shows the Grundfos Extranet homepage. At the top, there is a navigation bar with the Grundfos logo and 'EXTRANET' text. A search bar is located on the right side of the navigation bar. Below the navigation bar, there is a main banner area featuring a man pushing a hand truck loaded with boxes. The banner text reads: "Some things have moved in the new Extranet" and "Checking product availability and your net price. Click here for the instruction video".

On the right side of the page, there is a sidebar with several sections:

- Shopping Cart** (Callout 1): A green button with a shopping cart icon and the number 1.
- GPC Shortcuts**: A list of links including "Guided Selection", "Advanced sizing", "Replace a product", "Your Projects", and "Grundfos Express Suite".
- Recent Orders** (Callout 2): A table with columns for "PO no." and "Status". It lists several orders with their respective statuses (Open, Shipped, Partially Shipped) and buttons to "Open" or "View all".
- Your Grundfos contacts**: A dropdown menu showing "Bettina Svane Hansen" (Callout 4) and fields for "Phone number:" and "Email:" with the address "bsvaneh@grundfos.com".

At the bottom of the page, there is a section for **Recently Ordered Products** (Callout 3) with a table:

	Product name	Update product No.	List price	Quantity
☆	 CR13-23 A-FG3-I-E-HQQE 3x230/460 60HZ	96083592	USD4,094.00	1 
☆	 Stage package kit SP17	0012HH06	To be confirmed	1 

BROWSE PRODUCTS/ PRODUCT DETAIL PAGE

– Checking availability for a product

Searching for a product is now much easier due to an intelligent search technology which makes the selection more accurate as you type along. Simply **type the product number or name** in the search bar and click the product.

Note: If the product cannot be found, it is either a non-existent product number or a product that cannot be ordered via Grundfos Extranet.

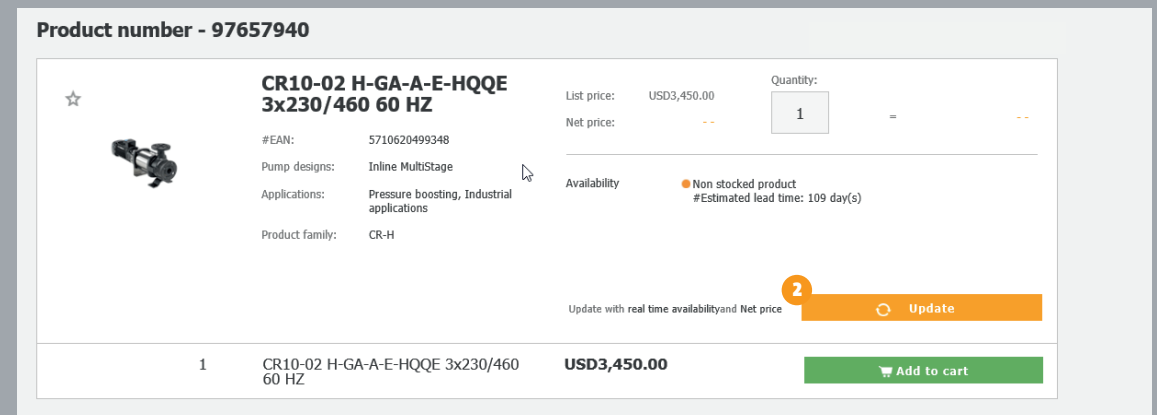
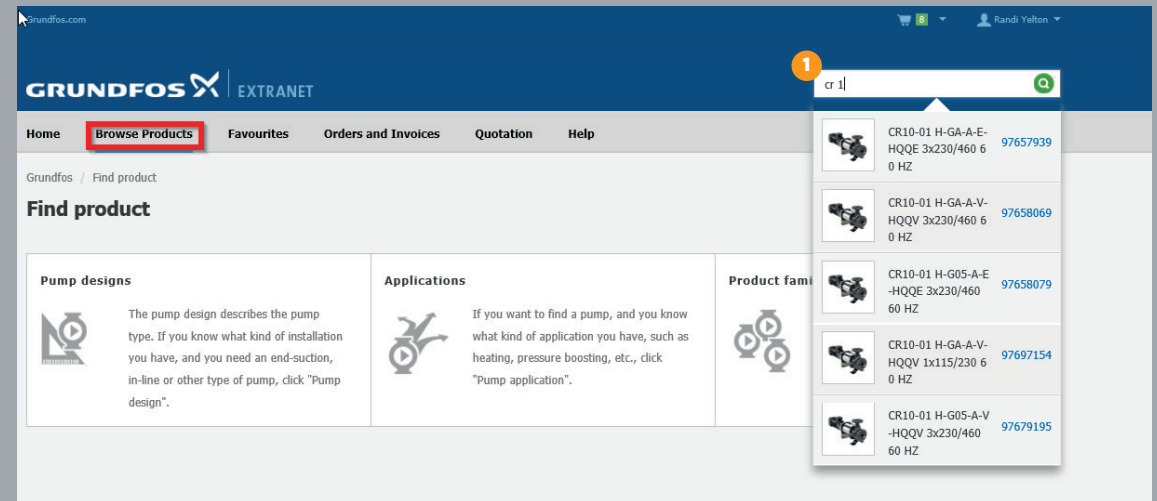
Clicking the product will direct you to the **product detail page**

The functionality of **availability and net price check** of the original Extranet is here, together with the new enhancements like the stock lead time indication which ensures that you, as the customer, always have access to the latest information.

To get the current availability date you must **click UPDATE**. The availability is retrieved from Grundfos' ERP systems and is thus the same information as the Grundfos sales people can see on the ERP system.

You can also **browse products** in Extranet instead of the local Grundfos homepage, where you have the opportunity to order the product directly from the catalogue.

Ensure that the product number is written correctly or contact your local Grundfos office for assistance.



Selecting and Buying spare parts

It's very simple to identify and select spare parts for your Grundfos products.

First you find your Grundfos product for which you want to obtain spare parts (see section Browse Products in the manual).

- 1 From the product detail window, you scroll down and select the Spare Parts tab.

- 2 Click on the Spare Parts list and select your spare part from the list or from the exploded view and click on the **Add to Shopping Cart** button.

- 3 The selected spare part will put in your shopping cart and you can finalize the order by clicking on the **Continue to your Shopping Cart** button.

Note: It can occur that a selected spare part is not available in the web shop of your local Grundfos company. In that case the product number will fail to go in the shopping cart. In this case, reach out to your local Grundfos contact.

The screenshot displays the Grundfos Extranet interface. At the top, there is a navigation bar with 'Home', 'Find Products', 'Favourites', 'Orders and Invoices', 'Quotations', 'Help', and 'My Company'. A search bar is located on the right. Below the navigation bar, the breadcrumb trail shows 'Grundfos / CRE3-11 A-FGJ-A-E-HQQE 3x380-500 60HZ'. The main product page for 'CRE3-11 A-FGJ-A-E-HQQE 3x380-500 60HZ' is shown, with a product number of 98389704. The product details include a list price of £2,055.00, a net price, and a quantity of 1. The availability is 'Stocked product' with an estimated lead time of 1 day(s). An 'Update' button is present. Below the product details, a table shows the product name, price, and an 'Add to cart' button.

The 'Spare Parts' section is highlighted, showing a list of recommended service parts. The 'Recommended Service Parts' list includes 'KIT, EPDM' (Product no.: 96455090) and 'KIT, shaft seal HQQE'. The 'KIT, EPDM' part is selected, and its details are shown in a pop-up window: 'Product no.: 96455090', 'Quantity: 1 pcs', and 'Name: KIT, gaskets'. An 'ADD TO SHOPPING CART' button is visible.

The 'ADD TO YOUR SHOPPING CART' confirmation window shows the product '96455090 KIT, Gasket EPDM' with a quantity of 1. A 'CONTINUE TO YOUR SHOPPING CART' button is at the bottom.

FAVORITES

(My Products)

Favorites are used for customizing a favorite/frequently ordered list of products. This is valuable to customers who repeatedly order the same range of products.

If a **star** is displayed next to a product, you can add it directly to your favorites list by marking the star.

- 1 Product numbers can be copied and pasted directly from Excel into the favorites tab before clicking “Add to favorites”.

If you wish to reference your own part number that correlates with the Grundfos product number, you have the option to do so on your Favorites tab.

Note: You cannot search by your own reference part number - only Grundfos part number.

The image shows a screenshot of the Grundfos ExtraneT web application interface. The top navigation bar includes 'Home', 'Browse Products', 'Favourites', 'Orders and Invoices', 'Quotation', and 'Help'. The 'Favourites' section is active, displaying a table with columns for 'Product name', 'Update product No.', 'Your Product Number', and 'Quantity'. A product entry is visible with a star icon, the Grundfos logo, and the product name 'HS402 3X208V/60 0,50HP w.cable pack'. A callout box highlights the 'Your Product Number' field, which contains the text 'HHHHHT'. Below the web interface, an Excel spreadsheet is shown with a list of product numbers in column A, rows 1 through 5. A dashed orange line connects the first product number in the Excel spreadsheet to the 'Add products' input field in the web interface. The Excel spreadsheet data is as follows:

	A	B
1	99267426	
2	99159470	
3	52722501	
4	91122110	
5	99274563	
6		
7		

Shopping Cart

- 1 Add **Single line items** to your shopping cart with the quantity and then click the green shopping cart icon to add to your cart
- 2 Add **Multiple items** to your order by copying the part number and quantity and pasting it into the “Add Multiple Products” box shown in the screenshot. Add them to the cart by pressing the green shopping cart icon.
- 3 To **calculate your net price and availability on single or multiple** item lines, click the orange “**Update cart**” button (please be aware that this might take some time, depending on the amount of products in your cart)

When you have updated the cart, click the green **CHECKOUT button** and you will be directed to the Shipping and Delivery information page

To **Delete items** from your cart click the trashcan DELETE button.

Shopping cart

1 Shopping cart 2 Shipping and delivery 3 Review order 4 Order placement confirmation

Quick order **Add multiple products** 1

Product number Quantity **2** Eg 97993192 5 **3** **Update cart** **Checkout** Empty cart

(Syntax: product number quantity)

#Pos.	Product No.	Product name	Quantity	Availability	List price	Net price	#Total
2	91843858	SLEEVE,LXA JM B	1	--	--	--	--
1	97722693	DDA 30-4 AR-PV/T/C-F-31I004BG	2	--	--	--	--

* The availability indicates the estimated date of delivery from Grundfos

Total

Sub-total: --

Total excl. VAT:* --

* Additional shipping costs and fees might apply

	A	B	C	D	E	F
1	99267426	1				
2	99159470	2				
3	52722501	5				
4	91122110	3				
5						
6						
7						

Shipping and Delivery

1 Select Shipping Address:

Use the default shipping address, select from address book or enter a new shipping address. If you enter a new address you can check the box to request Grundfos to save this address to your address book so you do not have to type the address next time. Entering a new address requires verification from Grundfos, and might take a few days before visible in the address book.

2 Shipping Method

Will show the available shipping methods that your local Grundfos Sales office offers.

3 Requested Delivery Date:

Select your requested due date in the pop-up-calendar. Requested delivery date could also be available on an item/product level if enabled for you locally. Reach out to you local Grundfos contact for enabling this feature.

4 Choose Shipping Preference:

You will need to select Partial or Complete delivery. If you select Complete your items will NOT ship until all products on your order are available to ship

5 Additional order info:

You are required to type a Purchase Order number. If you have additional notes you would like us to see, please type those notes in the "Message for Grundfos"-box (example: UPS Account #, ATTN:).

6 To Review your order you will need to click the green "CONTINUE TO CHECKOUT"

Shipping and delivery

1 Shopping cart
2 Shipping and delivery
3 Review order
4 Order placement confirmation

Continue to checkout

1. Select shipping address 1

Use default address

Select address from address book

#Edit shipping address

Enter a new address

* Mandatory field

Company name *

#Optional

Address *

Phone number

Zip code

City *

PO box (optional)

Country * United States

State/Region #Please select

Request for Grundfos to save this address to your address book.

2. Select shipping and delivery preferences

Choose shipping method 2

Express

Truck

Next day

Courier

Choose requested date of delivery 3

Choose shipping preference 4

Partial delivery - ship products individually as they become available

Complete delivery - ship when all products are available

3. Additional order info 5

Your PO number (required)

Message for Grundfos (optional)

Prev

May 2017

Next

Mo	Tu	We	Th	Fr	Sa	Su
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

6 Continue to checkout

Review Order

1 If you need to make changes to the product ordered or the quantity click **Edit shopping cart**.

You can also quickly navigate back to a previous step by clicking the corresponding tab **Shopping cart** or **Shipping and delivery**

If everything is in order, tick **Accept Terms and conditions**.

Click **PLACE ORDER** to submit order to Grundfos


Review order

1 Shopping cart 2 Shipping and delivery 3 Review order 4 Order placement confirmation

1. Shipping address	2. Shipping method	3. Additional order info
Shipping address: Change	Shipping method: Change Truck	Your PO number: Edit TEST
	Requested date of delivery: Change 13-05-2017	Message: Edit UPS ACT # , ATTN:
	Shipping preference: Change Complete delivery - ship when all products are available	

Products ordered [1 Edit shopping cart](#)

Position number.:1

★	Product number: 96465633	HHHHHT
	MS402 3X208V/60 0,50HP w.cable pack	Quantity: 1 Confirmed date: * To be confirmed Plant: Fresno
	Net price per unit: USD153.60	Total net price: USD153.60

*Estimated time of arrival

Order total	Items in your shopping cart: 1	Sub-total: USD153.60
		Sales Tax: -
		Total excl. VAT: USD153.60

Accept [Terms and conditions](#)

Place order

Order placement confirmation

In the **Order placement confirmation** screen you will see the Grundfos order acknowledgement/sales order number and your purchase order that correlates.

Note: Please note, this page confirms your order placement, but does not serve as the final order confirmation. For legal reasons, this will be sent to you by email or fax.

The final order confirmation will for legal reasons be sent to you by email or fax

You will also find the Grundfos contact information in case you have additional questions about your order. Phone number and email address will be listed here.

Immediately after the order is submitted, you will be able to follow the status using the “Orders and Invoices” tab.

The screenshot shows the 'Order placement confirmation' page in the Grundfos Extranet. The page features a dark blue header with the Grundfos logo and 'EXTRANET' text. A search bar is located in the top right corner. Below the header is a navigation menu with links for Home, Browse Products, Favourites, Orders and Invoices, Quotation, and Help. The main content area is titled 'Order placement confirmation' and includes a progress bar with four steps: 1. Shopping cart, 2. Shipping and delivery, 3. Review order, and 4. Order placement confirmation (the current step). The main message reads 'Thank you for your order' and provides order details: 'We have placed your order, your order number is 0674084518, your PO number is TEST.' It also includes a disclaimer: 'Please note that the order has not yet been confirmed and the current delivery estimates are not final. You can follow your order status by checking your Orders and invoices' and a link to 'Orders and invoices'. A 'Go to the homepage' button is located at the bottom of the main message. On the right side, there is a 'Your Grundfos contacts' section with a dropdown menu showing 'Bettina Svane Hansen' and contact details: 'Bettina Svane Hansen', 'Phone number:', and 'Email: bsvaneh@grundfos.com'.

Order Details (Orders and Invoices)

- 1 The Order section gives you access to status on all placed orders. It will pull up the orders placed in the last 30 days. If you need to go back prior to the 30 days **you can search by order status, date range, product number, PO number, order number and order status**. This will show you 12 months of history.
- 2 To see the details of a specific order please select the blue **“VIEW”**-button
- 3 Order Details shows you a breakdown of the order. You can **download a PDF file of your order details or Excel file**. Once you choose PDF or Excel you will have the option to PRINT the order details.
- 4 To retrieve the official Grundfos order confirmation, you can press the pdf icon with the order confirmation number.
- 5 To re-order all materials in the same quantities as in the specific order, press the green **“COPY ORDER TO SHOPPING CART”** button. All products will be added to the shopping cart in the same quantities. The quantities can then be changed in the shopping cart if desired.

Note: An order that has already been placed cannot be changed via the Extranet. If a change is needed, your local sales office must be contacted.

GRUNDFOS EXTRANET

Home Browse Products Favourites **Orders and Invoices** Quotation Help

Grundfos / Orders

Orders and invoices

Orders Invoices #Balance

Search by

1 Select your search type

Select your search type

Date range

Product number

PO number

Order number

Shipping address	Order placed	Order status	Order total	Order and connected shipments
PUMPS OF HOUSTON INC, 10239 COSSEY RD, 77070, HOUSTON, Texas, United States	27-04-2017	Open	USD4,094.00	2 View

Order details - 0674084514

3 PDF Excel 5 Copy order to shopping cart


Order number: 0674084514
 Order placed: 27-04-2017
 Your PO number: TEST
 Currency: USD
 Order status: Open
 Shipping method: Truck
 Shipping preference: Complete delivery - ship when all products are available

Shipping address: PUMPS OF HOUSTON INC 10239 COSSEY RD 77070 HOUSTON 8324485931 Texas United States

Requested date of delivery: 28-04-2017
 #View order: 0674084514.pdf 4

Message: TEST TEST UPS

Position number.:1

Product number: 96083592	Total net price: USD4,094.00			
	Net price per unit: USD4,094.00	Confirmed date:	Shipping status: Open	Shipping & tracking:
CRI13-23 A-FG1-I-E-HQQE 3x230/460 60HZ	Quantity: 1			Invoice no.:

Order total	Items: 1	Sub-total:	USD4,094.00
		Sales Tax:	USD0.00

Deliveries

In the “Deliveries” tab in orders and invoices, you will be able to see all you deliveries that has been shipped

- 1 Clicking the delivery no. retrieves the details of your specific delivery (shipping details)
- 2 From the shipping details overview you can download a PDF output of your details.

- 3 You can also track your order at the carrier website, by pressing the **track at carrier website-link**. This will take you to the local carrier website and automatically populate the package reference number.

Note: Track and trace option is based on carrier capabilities and thus Grundfos cannot guarantee this option for all customers. However, carrier name and bill of lading (carrier tracking number) will always be available to you for reference.

Grundfos / Deliveries

Orders and invoices

Orders Deliveries Invoices

Search by
Select your search type

4865 Deliveries found

Delivery no.	Order no.	Your PO number	Plant	Order shipment date	Status
2011735479 1	0011943739	33085953	Grundfos Operations	09/08/2018	Shipped
2011735685	0011971205	0033086994	Grundfos Operations	09/08/2018	Shipped
2011737253	0011977766	0033087213	Grundfos Operations	08/08/2018	Shipped
2011732957	0011956961	33086418	Holland	08/08/2018	Shipped
2011729227	0011971205	0033086994	Grundfos Operations	08/08/2018	Shipped


Shipping details

Grundfos shipping number: 2011735479
Plant: Grundfos Operations

Shipping address:
Expected date of delivery: 09/08/2018

3 Track at carrier website:
[Track at carrier website](#)

[PDF](#)

Your PO number	Product name	Product number	Quantity in shipping	Order number
33085953	 SE1.100.100.75.4.51D.B	96047671	1	0011943739

Balance/ Financial profile

The balance tab shows your current balance in Grundfos and the corresponding invoices and open orders affecting the balance.

- 1 Clicking the Financial status gives you an overview of your current open orders value and credit status. The detail window also holds information of credit limit exceedings and available credit.

Note: Display of balance/financial profile is based both on user access rights and if it is enabled for your local base store. If you require access to this functionality, please reach out to your local Grundfos contact.

Home Find Products Favourites Orders and Invoices Quotations Help My Company

Grundfos / Balance

Balance

Orders Deliveries Invoices Balance

1 Financial status

117 Invoices found Current balance: 8,108,061.32 ARS

Invoice no.	Invoice type	Allocate number	Invoice date	Invoice due date	Local amount	Amount
9510093139	Invoice	Paquete ANSI	31/05/2018	28/09/2018	ARS3,438,298.20	ARS3,438,298.20
9510094261	Invoice	Pedido General Jun	29/06/2018	29/07/2018	ARS53,263.93	ARS53,263.93
9510094262	Invoice	Pedido multi	29/06/2018	29/07/2018	ARS37,945.12	ARS37,945.12
9510094223	Invoice	Pedido Multi	29/06/2018	29/07/2018	ARS16,772.36	ARS16,772.36
9510094174	Invoice	Pi				RS18,484.88

Financial status ✕

Credit Status credit-limit-exceeded

Payment terms

Total Open orders ARS3,182,073.45

Credit Invoices ARS6,275,449.51

Credit Limit ARS0.00

Credit Used ARS11,290,134.77

Credit available -ARS11,290,134.77

Currency ARS

Invoice Details

The Invoice section gives you access to invoices for all placed and invoiced orders. The list of invoices gives you a quick overview of amounts and dates related to your Grundfos account.

- 1 With the **"search-by"**-selector you will be able to filter down on specific criteria such as: invoice number, date range, PO number, order number or reference. 12 months history will be available.
- 2 By pressing the **"view"**-button, you will be able to retrieve all relevant details for the specific invoice.
- 3 Download an immediate extract of the invoice details, by pressing the **"PDF"**-button. For the official Grundfos invoice, press the PDF-number.

GRUNDFOS **EXTRANET**
Enter search term

Home Find Products Favorites **Orders and Invoices** Quotations Help My Company

Grundfos / Invoices

Orders and invoices

Orders Deliveries **Invoices**

Search by

Select your search type
1

1554 Invoices found

Invoice no.	Reference	Invoice type	Your PO number	Connected orders	Invoice date	Invoice due date	Invoice total	View invoice
0601620278	0601620278	Invoice	1214713	0674203107	7/6/2018	8/4/2018	\$82.80	View
0601620282	0601620282	Invoice	1214562	0674202551	7/6/2018	8/4/2018	\$1,971.26	View 2
0601620287	0601620287	Invoice	1213610	0674198245	7/6/2018	8/4/2018	\$1,258.60	View
0601620291	0601620291	Invoice	1214639	0674202789	7/6/2018	8/4/2018	\$863.91	View
0601620295	0601620295	Invoice	1214693	0674203008	7/6/2018	8/4/2018	\$2,617.41	View

Grundfos / Orders and invoices / Invoices

#Invoice details Copy - 0601620282

↓ PDF

#Grundfos invoice number: 0601620282	Payment Terms: 30 days net	3 View PDF: 0601620282.pdf
Invoice type: Invoice	Invoice due date: 8/4/2018	
Invoice date: 7/5/2018	Currency: USD	

Order number: 0674202551	Your PO number: 1214562
---------------------------------	--------------------------------

#Position no. 10	Product number: 96127008 CRN15-07 A-FGJ-G-E-HQQE 254/256TC 60 HZ	Quantity: 1	Net price per unit: \$1,971.26	Total net price: \$1,971.26
Deliveries:				

#Sub-total:	\$1,895.44
Sales Tax	\$0.00
Freight	\$75.82
#Output tax:	\$0.00

Invoice total:	\$1,971.26
-----------------------	-------------------

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Quotations

Turn your quotes directly into a purchase order.

- 1 You have the ability to **search quotation** number, product number, reference, or description.
- 2 On a **quote detail page**, press the “Deliver Quotation”-button to add the quote to your shopping cart. This will take you directly to the Checkout step 2 (shipping and delivery)

Note: If editable, you may remove standard items and add/remove optional items. Adding a new item and clicking **update quotation**, will recalculate the price. If Editable is **no**, you may not remove standard items but may add/remove optional items.

- 3 Editable Yes/No is set by Grundfos internal sales staff.

The screenshot displays the Grundfos Extranet interface. At the top, there is a navigation bar with 'Home', 'Browse Products', 'Favourites', 'Orders and Invoices', 'Quotation', and 'Help'. A search bar is located in the top right corner. Below the navigation bar, the page title is 'Quotations'. A search filter dropdown is open, showing options: 'Select your search type', 'Posting date interval', 'Quotation number', 'Product number', 'Reference', and '#Description'. A table below the search filter has columns: 'Reference', 'Description', 'Project', 'Quotation status', 'Quotation total', and 'View quotation'. The table shows 0 quotations found.

The second screenshot shows the 'Quotation details - 1003211050' page. It features a green 'Deliver Quotation' button (marked with a 2) and buttons for 'Update quotation' and 'Reset quotation'. The quotation details include: Quotation number: 1003211050, Status: Active, Order number, Quotation posting date: 5/3/2018, Valid from: 5/3/2018, Expiration date: 2/2018, Editable: No (marked with a 3), and a 'Download quotation' button. The description is 'DMH 575-10 AT5-SS-X/V/SS-X-F1PP DUPLEX'. The product number is '000DUMMY' and the total net price is '\$9,635.40'. A table at the bottom shows the product details: 'DMH 575-10/2 B-SS-X/V/SS-X-F1PP' with a net price per unit of '\$9,635.40' and a quantity of '1'.

My profile

- 1 You can access **your profile** by clicking on your name in the upper right hand corner of the page. If you click on the blue “My Profile” button you can make changes to your profile.

User Information: You can update your first and last name and the phone number listed by clicking “**EDIT**”. If you need to change your email address you will need to contact customer service.

- 2 Change Password: If you need to reset your password, click “**CHANGE PASSWORD**”. You will then be prompted to enter your email and click “submit”. An email will be generated to create a new password.

This section also gives you the opportunity to change **language settings**.

- 3 Settings: If you need to change the **frequency**, click “Change” and then select if you want 50Hz or 60Hz.
- 4 Also, here you are able to see the **currencies** available for your basestore for you to change for list prices*

*Net prices will always be calculated and shown in your default currency.

Note: If you want to change email address contact your local Grundfos contact

The screenshot shows the Grundfos Extranet 'My profile' page. At the top right, a user profile dropdown menu is visible with a '1' callout pointing to the user's name 'Randi Yelton'. Below this, a 'My profile' button is highlighted with a '1' callout. The main profile area is divided into 'User information' and 'Company information' sections. A '2' callout points to a 'CHANGE PASSWORD' button in the 'User information' section. A modal window titled 'GRUNDFOS LOGIN - RENEW PASSWORD' is shown, with a '2' callout pointing to the 'Submit' button. The 'Settings' section at the bottom has two callouts: '3' pointing to the 'Change' button for 'Frequency in Hz for product information' (set to 60 Hz) and '4' pointing to the 'Apply' button in the 'Select your currency for list prices' modal (set to NOK).

Help

Still confused?

Get help in our HELP section where you will find both **Frequently Asked Questions** and **Grundfos Help Videos** that will show you how to place an order or check availability in the new Extranet.

The screenshot shows the 'Help' section of the Grundfos Extranet. The navigation bar includes links for Home, Find Products, Favourites, Orders and Invoices, Quotations, Help (which is active), and My Company. The breadcrumb trail is Grundfos / Help / Getting Started. The main heading is 'Help', with sub-tabs for 'Getting Started' and 'FAQ'. A message states: 'Having trouble? Please take a look at our video tutorials'. Below this is the 'Grundfos Help Videos' section, which features two video thumbnails: 'Placing an order' (with a 'Place order' button) and 'Availability' (with a 'Stocked product' indicator). To the right, the 'Your Grundfos contacts' section includes a dropdown menu set to 'Customer Service', the email address 'ordersupport-gpu@grundfos.com', and a 'Phone number:' label. The 'Company Information' section provides the address '17100 West 118th Terrace, 66061 Olathe, United States', the phone number '(+1) 913 227 3400', and a 'Fax:' label.

Home Find Products Favourites Orders and Invoices Quotations **Help** My Company

Grundfos / Help / Getting Started

Help

Getting Started **FAQ**

Having trouble? Please take a look at our video tutorials

Grundfos Help Videos

Placing an order

Get Actual Terms and conditions

Place order

How to place an order

Availability

Stocked product

How to see availability

Your Grundfos contacts

Customer Service

Customer Service

Phone number:

Email:
ordersupport-gpu@grundfos.com

Company Information

Grundfos Pumps Corporation

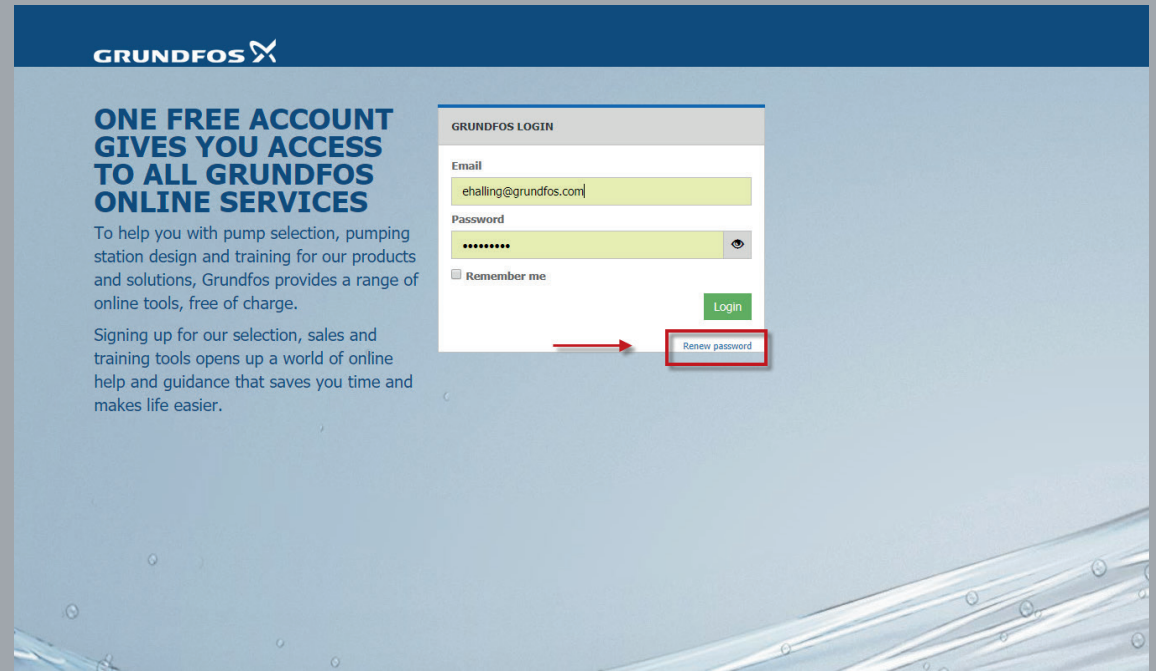
17100 West 118th Terrace
66061 Olathe
United States

Phone number:
(+1) 913 227 3400

Fax:

Forgot your password?

**Go to <https://app.grundfos.com/ordering>
At the login screen press “renew password”**



Contact info



GIN

Phone for all support:

1800-102-2535

Option 1 : Sales enquiry

Option 2 : Order Support

Option 3 : Service Support

Option 0 : Reception

Email addresses:

Pre-Order Support:

oneoffice.india@sales.grundfos.com

Order Support:

in.middleoffice@sales.grundfos.com

Service Support:

serviceindia@grundfos.com

Social Media Pages

 www.facebook.com/GrundfosIND/

 www.linkedin.com/company/grundfos-pumps-india-private-ltd.

 www.twitter.com/GrundfosIND

Peerless Pump Company

FMUL Fire pumps

Name : Sonny Ogunseye

Group title : International Sales Manager

Company : Peerless Pump Company

Address : 2005 Dr. Martin Luther King Jr St.

Zip code : 46202 Indianapolis

Country : US

Mobile No : +1 (832) 439 3460

Email : sogunseye@peerlesspump.com

be think innovate

For more information contact us:

 **1800-102-2535**

 **oneoffice.india@sales.grundfos.com**

 **in.grundfos.com**

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